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Part - I-- Orders and Notifications by the Government of Tripura, The High Court, Government Treasury etc.

> GOVERNMENT OF TRIPURA DEPARTMENT OF FINANCE (PENSIONER'S GRIEVANCE CELL)

No.F.8(2)-Fin(G)/2019/1276

Dated, Agartala, the 13th March, 2020.

## NOTIFICATION

With a view to strengthen grievance redressal mechanism, prompt and quick disposal of grievances of pensioners and/or their dependents, the Government in the Finance Department has created a Cell under the nomenclature of "Pensioners' Grievance Cell" for the pensioners and/ or their dependents under the State Government at Room No. 3212 (2nd Floor) of Civil Secretariat, Agartala. The Pensioners' Grievance Cell after receiving the grievances from pensioners and / or their dependents will attempt to dispose the application(s).

State Government pensioners and/or their dependents having grievances relating to pension matters may visit the Pensioners' Grievance Cell at Room No. 3212 (2nd Floor) of Civil Secretariat, Agartala during the office hours to register their grievances in written along with supporting documents. The State Government has also set up a Call Centre in the Pensioners' Grievance Cell and installed a telephone vide number (0381) 241-8118 for the pensioners and/or their dependents to lodge their grievances during the office hours.

## Tanusree Deb Barma, IAS

Secretary to the Government of Tripura.

To

- 2. All Heads of Departments, Government of Tripura.

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